

# THE SDC NETWORK

Part of the Medical Mutual SuperDental Network Summary Disclosure Form And Dentist Agreement Indiana

The SDC Network is utilized by Superior Dental Care (SDC) members enrolled in an SDC dental plan. As SDC is a wholly owned subsidiary of Medical Mutual of Ohio, the SDC Network is also utilized by Medical Mutual members through the Medical Mutual SuperDental network.



# Compensation Terms: FEE FOR SERVICE (Section 2.B)

**Fee Maximums:** A schedule containing 50 commonly billed procedure codes and Fee Maximums is included with the Participation Agreement.

# Name of Product/Network Covered by This Contract: SDC Network

<u>Term of This Contract</u>: One year from the effective date, and will automatically renew for successive one-year periods, unless either party provides written notice to the other party of its election to terminate at least 30 days prior to the end of the then current term. (Dentist Participation Agreement Section 3.A)

# Contracting Entity or Payer Responsible for Processing Payment Available at:

Superior Dental Care, Inc. 6683 Centerville Business Parkway Centerville, OH 45459 www.superiordental.com 937-438-0283

## Internal Mechanism for Resolving Disputes Regarding Contract Terms Available at:

Superior Dental Care, Inc. 6683 Centerville Business Parkway Centerville, OH 45459 <u>www.superiordental.com</u> 937-438-0283

## **IMPORTANT INFORMATION – PLEASE READ CAREFULLY**

The information provided in this Summary Disclosure Form is a guide to the attached Health Care Contract. The terms and conditions of the attached Health Care Contract constitute the contract rights of the parties.

Reading this Summary Disclosure Form is not a substitute for reading the entire Health Care Contract. When you sign the Health Care Contract, you will be bound by its terms and conditions. These terms and conditions may be amended over time pursuant to state code and regulations. You are encouraged to read any proposed amendments that are sent to you after execution of the Health Care Contract.

Nothing in this Summary Disclosure Form creates any additional rights or causes of action in favor of either party.

#### The following documents are available on the Superior Dental Care website: <u>www.superiordental.com</u>

- Summary Disclosure Form
- Acceptance, Participation and Professional Review Procedures of Superior Dental Care, Inc
- Fee Schedule
- Claim Submission Guidelines
- Evidence of Coverage and Plan Descriptions



This Agreement is dated as of \_\_\_\_\_\_, by and between Superior Dental Care, Inc., an Ohio corporation ("SDC"), and the undersigned dentist (the "Dentist").

SDC is a limited service health maintenance organization and enters into agreements with employers, other groups and administrators ("Subscribers") to arrange for provision of Covered Dental Services to certain categories of individuals ("Covered Persons") (such contracts referred to as "Subscriber Agreements").

SDC enters into agreements with dentists ("Participating Dentists") to provide such dental services to Covered Persons.

SDC and the Dentist hereby agree that the Dentist will serve as a Participating Dentist for the SDC Network. Dentist agrees to participate in the SDC Network on the terms and conditions set forth in this Agreement.

## 1. <u>DUTIES</u>.

A. Duties of Dentist.

(i) <u>Services</u>. The Dentist will provide dental services (including emergency services) within the Dentist's fields of practice and covered by applicable Subscriber Agreements ("Covered Dental Services"), and will otherwise participate as a Participating Dentist for SDC in connection with the program(s) administered by SDC.

If the Dentist decides to subcontract with another provider to provide services, the contract with the subcontractor must be provided to the State Department of Insurance by the Dentist.

(ii) <u>Patients</u>. The Dentist shall accept Covered Persons as patients as reasonably permitted by the Dentist's patient load and appointment calendar. The Dentist will provide Covered Dental Services to Covered Persons on the same basis as to the Dentist's other patients (for example: scheduling, quality of service, and fee charges). The Dentist will be solely responsible to Covered Persons for dental advice and treatment; SDC will have no control over Dentist's practice or the dentist-patient relationship.

(iii) <u>Records</u>. The Dentist agrees to maintain dental, financial and administrative records for at least seven (7) years from the date services are rendered to any Covered Person. Subject to Section 7 herein, the Dentist will permit representatives of SDC and/or Subscribers to inspect at reasonable times all such records and other information related to this Agreement and services provided hereunder which are maintained by the Dentist.

B. Duties of SDC.

(i) SDC shall permit any willing Dentist who desires to apply for participation in the plan an opportunity to apply at any time during the year. SDC shall not discriminate against any willing Dentist who is located within the geographic coverage area of SDC, and is willing to meet the terms and conditions for participation established by SDC.

(ii) SDC shall pay to the Dentist for Covered Dental Services, on a fee-for-service basis, the lesser of (a) the Dentist's ordinary and customary fee for the dental service, and (b) the Fee Schedule amount for the dental service as approved from time to time by SDC. In developing its Fee Schedule, SDC compiles billed charge information from claims submissions from all participating dentists to determine reasonable fee maximums for each coded service. The current Fee Schedule for commonly billed codes is included with this Agreement and is available on SDC's website at www.superiordental.com.

(iii) SDC shall pay Dentist for Covered Dental Services rendered to Covered Persons according to the Fee Schedule within thirty (30) days after SDC's receipt of a clean and complete claim for Covered Dental Services properly submitted by Dentist in the form and manner prescribed by SDC and State law.

(iv) <u>Monitoring Services</u>. Pursuant to its statutory responsibility, SDC shall monitor and oversee the offering of covered services to Covered Persons.

## 2. <u>FEES</u>.

A. <u>Claims</u>. The Dentist shall submit claims for reimbursement in the form and manner prescribed by SDC, as set forth in the claims submission guidelines published on SDC's website at www.superiordental.com. In order to be considered timely and eligible for payment, a clean and complete claim must be submitted and all appeals resolved within one year from the date the service was rendered. The Dentist shall submit claims only for services actually rendered by him or her and not for services rendered by another dentist, whether or not such other dentist practices in the same group or clinic with the Dentist. Additional information about claims submission and processing is set forth on SDC's website at www.superiordental.com.

## B. Payments.

(i) As full and complete compensation for any and all Covered Dental Services which the Dentist may render to Covered Persons as a Participating Dentist, subject to applicable copayments and deductibles and coordination of benefit considerations referred to in Section 2.B (iii) below, SDC shall pay to the Dentist for Covered Dental Services, on a fee-for-service basis, the lesser of (i) the Dentist's ordinary and customary fee for the dental service, and (ii) the Fee Schedule amount for the dental service as approved from time to time by SDC.

(ii) The Dentist agrees that the services provided to Covered Persons and the fees quoted to SDC for such services shall be generally consistent with the services provided and fees the Dentist charges patients other than Covered Persons. Upon SDC's request, the Dentist shall provide SDC with all reasonable on-site access to patient records, and other information (including fee information relating to Covered Persons and patients other than Covered Persons) reasonably necessary for SDC's use in determining the Dentist's ordinary and customary fee.

(iii) In cases where SDC is not primary under applicable coordination of benefits laws and regulations, SDC's reimbursement to Dentist will be in accordance with the benefits established in the applicable evidence of coverage, not to exceed the amount SDC would pay to the Dentist under this Agreement if SDC was primary. Upon payment in full from SDC for Covered Dental Services rendered, Dentist will assign to SDC Dentist's rights against any other third party payor liable for all or part of the Dentist's services under applicable coordination of benefits rules.

(iv) In the event that SDC reimburses Dentist for services or supplies that SDC determines, in good faith, are not Covered Dental Services, or for the provision of services to a person who is not a Covered Person, or SDC makes a payment to Dentist for the provision of the same Covered Dental Service more than once, or makes an overpayment to Dentist or incorrectly makes payments due to coding or billing errors or otherwise makes incorrectly or inadvertently makes a payment to Dentist, SDC may, at its sole option and discretion, demand the return of such payment or overpayment for Dentist or set off the amount of such payment or overpayment against any amounts owed to Dentist by SDC.

C. <u>Reimbursement</u>. The Dentist agrees that in no event, including but not limited to nonpayment by SDC, insolvency of SDC, or breach of this Agreement, shall the Dentist bill, charge, collect a deposit from, seek remuneration or reimbursement from, or have any recourse against, a Subscriber, Covered Person, or person acting on behalf of the Covered Person, for dental services provided pursuant to this Agreement. This does not prohibit the Dentist from collecting co-insurance, deductibles, or copayments as specifically provided in the relevant evidence of coverage and plan description, or fees for uncovered dental services delivered on a fee-for-service basis to persons referenced above, nor from any recourse against SDC or its successor. This provision shall survive the termination of this Agreement with respect to services covered and provided under this Agreement during the time this Agreement is in effect, regardless of the reason for the termination, including the insolvency of SDC.

## 3. <u>TERM</u>.

- A. <u>Initial Term and Renewals</u>. The term of this Agreement will be one (1) year from the date set forth above, and will automatically renew for successive one (1) year periods, unless either party provides written notice to the other party of its election to terminate at least 30 days prior to the end of the then current term.
- B. <u>Termination</u>. Notwithstanding the foregoing, this Agreement will terminate upon (i) the death or disability of the Dentist, (ii) at the Dentist's option, upon at least 60 days prior written notice to SDC, (iii) at the Dentist's option, immediately upon delivery of written notice to SDC, in the event of an overt or intentional breach by SDC of this Agreement, the SDC policies referred to in Section 4(A) below, or any other contractual relationship between SDC and the Dentist, or (iv) at SDC's option, immediately upon delivery of written notice to (a) the loss or voluntary surrender of any material license, permit or any governmental or board authorization or

approval necessary for all or a portion of Dentist's operations, (b) fraud or material misstatement or omission in any documents submitted to SDC or a Subscriber or Covered Person, (c) lapse, for any reason, of Dentist's insurance coverage as required by this Agreement, (d) SDC's reasonable conclusion that Dentist's conduct or inaction jeopardizes the well-being of patients, or (e) an overt or intentional breach by the Dentist of this Agreement, the SDC policies referred to in Section 4(A) below, or any other contractual relationship between SDC and the Dentist. In addition, if the Dentist declines to accept any future product offering by SDC under this Agreement, then SDC may terminate this Agreement on at least one hundred and eighty (180) days prior written notice to Dentist.

- C. <u>Effect of Termination</u>. Upon termination of this Agreement, SDC will notify Covered Persons who have been patients of the Dentist that the Dentist's services will not thereafter be covered as "prepaid" under the applicable agreement between SDC and a Subscriber, except as set forth in Section 4(C) herein.
- D. Each party to this Agreement shall remain liable for any obligations or liabilities arising from activities carried on by such party prior to the date the termination is effective.

## 4. SDC POLICIES.

- A. <u>Generally</u>. The Dentist shall comply with all procedures, policies, rules and regulations of SDC, as amended or modified from time to time, including specifically SDC's Acceptance, Participation and Professional Review Procedures, and any successor document, as published on SDC's website at www.superiordental.com. The Dentist hereby acknowledges receipt of a current copy of such Procedures. The Dentist shall cooperate fully with any utilization review, peer review, or other similar existing or future policies or procedures of SDC designed to promote high standards of dental care, control costs and use of dental services, or determine the adequacy, advisability or coverage of a dental treatment for a Covered Person, and made available to Participating Dentists in tangible form and/or on SDC's website. In conjunction with such review or program, the Dentist will make available, at no charge to SDC, whatever reasonable information is requested by SDC. The Dentist and SDC will each comply with federal or state administrative policies and programs that may apply to Covered Dental Services.
- B. <u>Referrals</u>. The Dentist shall provide Covered Persons with referrals for dental services only to other Participating Dentists, unless SDC acknowledges that no Participating Dentist reasonably accessible by a particular Covered Person is capable of providing the needed dental services.
- C. Continuation of Services.

The Provider may not, under any circumstance, including: (a)Nonpayment of moneys due to providers by the insurer; (b)Insolvency of the insurer; or (c)Breach of the agreement, bill, charge, collect a deposit, seek compensation, remuneration, or reimbursement from, or have any recourse against the subscriber, dependent of subscriber, enrollee, or any persons acting on their behalf, for services provided in accordance with the provider agreement. This provision shall not prohibit collection of deductible amounts, copayment amounts, coinsurance amounts, and amounts for noncovered services.

The not more than 90-days after the termination of this contract, the provider must complete procedures in progress on an enrollee receiving treatment for a specific condition, at the same schedule of copayment or other applicable charge that is in effect on the effective date of termination of the contract.

This clause will survive the termination of this agreement for any reason.

- D. <u>Liability Insurance</u>. The Dentist must maintain professional liability and malpractice insurance in an amount consistent with acceptable dental industry standards. The Dentist shall notify SDC within twenty-four (24) hours after the Dentist's receipt of notice of any reduction or cancellation of such coverage. Additional information about SDC's insurance requirements can be found on SDC's website at www.superiordental.com.
- E. <u>Rights of Covered Persons</u>. The Dentist hereby agrees that he or she shall observe, protect and promote the rights of Covered Persons as patients. The Dentist shall not discriminate against any Covered Person on the basis of that patient's participation in a health care plan, age, sex, ethnicity, religion, sexual preference, health status, disability, or source of payment made for health care services rendered.
- 5. <u>SDC INFORMATION</u>. A copy of a Summary Disclosure Form is included with this Agreement, and is also available to each Participating Dentist on SDC's website at <u>www.superiordental.com</u>. Upon written request, SDC will provide the Dentist with copies of any of the following SDC documents: (i) Articles of Incorporation, as amended, (ii) Code of Regulations, as amended, (iii) Acceptance, Participation and Professional Review Procedures, or any successor

document, and (iv) any current agreement between SDC and a Subscriber. In addition, each Participating Dentist may access information on SDC's website at <u>www.superiordental.com</u> about Covered Dental Services and copayment and deductible options chosen by the relevant Subscriber.

- 6. <u>RELATIONSHIP</u>. The Dentist is an independent contractor and neither the Dentist nor any of the Dentist's employees, agents or representatives shall be deemed, expressly or by implication, to be an employee, agent or representative of SDC. The Dentist shall not have the right to bind or obligate SDC in any way, nor shall the Dentist represent that the Dentist has the right to do so. Dentist will comply with all applicable laws (ADA, OSHA, etc.) and hereby agrees to indemnify SDC for any costs or expenses incurred as a result of non-compliance by Dentist with such laws.
- 7. <u>CONFIDENTIALITY</u>. The Dentist will comply with applicable state and federal laws related to the confidentiality of medical or health records. Without limiting the foregoing, the Dentist and SDC will not disclose or release any of the data or information obtained from the other by virtue of this Agreement to another person, firm or corporation without the written consent of the other, and where applicable, the written consent of the Covered Person(s). The foregoing restriction will not apply to the exchange of information among the Dentist, SDC and the Subscriber where waivers for the release and/or examination of such information have been obtained from Covered Persons.

The Dentist will make available to appropriate state and federal authorities involved in assessing the quality of care or in investigating the grievances or complaints of Covered Persons, all records maintained for the purposes of monitoring and evaluating the quality of care, of conducting evaluations and audits, and of determining the necessity of and appropriateness of dental services provided to Covered Persons.

In addition, the parties acknowledge that the reimbursement rates under this Agreement are confidential and proprietary. Notwithstanding the foregoing, SDC, from time to time, may provide cost and reimbursement and related information to entities such as covered persons, reinsurers, accounts or customers, potential accounts or customers, and their representatives. In such circumstances, SDC generally requires the recipient of the information to execute a confidentiality agreement.

- 8. <u>NOTICE OF CLAIMS OR LAWSUITS</u>. The Dentist agrees to notify SDC in the event that the Dentist, an employee or agent is notified of a claim or lawsuit relating to the care or treatment of a Covered Person, or any occurrence or activity related to such claim or lawsuit, including a deposition. The Dentist agrees to provide notice within a reasonable time period of discovery.
- 9. <u>LIABILITY</u>. The parties agree that any liability arising from this Agreement shall be borne by the responsible party. Each party shall be responsible for its own defense and resolution of any claims against the party.
- 10. <u>DISPUTE RESOLUTION</u>. The Dentist agrees to participate fully in any and to be bound by the peer review program of the applicable state and/or local dental association in order to facilitate the resolution of complaints raised by Covered Persons with respect to dental services the Dentist provides. The Dentist understands that this provision is independent from and does not eschew the Dentist's obligation to comply with any internal method of resolving disputes (policy available on SDC's website at www.superiordental.com). In the event that a dispute between Dentist and SDC is not otherwise covered by the Acceptance, Participation and Review Procedures of SDC, or successor policies of SDC (available on SDC's website at www.superiordental.com), or arbitration is required by Ohio Revised Code Section 3963.02(F), the parties hereby (i) agree that the interpretation of this Agreement shall be governed by the laws of the State of Ohio, and (ii) irrevocably submit to the jurisdiction of state and federal courts located in Montgomery County, Ohio, unless otherwise required by law, and waive any objection any of them may now or hereafter have to venue or convenience of forum. An arbitrator may award reasonable attorney's fees and costs for arbitration relating to the enforcement of Ohio Revised Code Section 3963.02(F) to the prevailing party.
- 11. <u>DEFINITIONS</u>. Any term used in this Agreement that is defined by applicable state law is used and shall be construed in a manner consistent with the definitions set forth in such law.
- 12. <u>COUNTERPARTS</u>. This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.
- 13. <u>NOTICES</u>. Any notice required under the terms of this Agreement will be in writing and will be sent according to applicable law; in each case addressed to each party at its respective, last known address. Any such notice will be effective upon receipt by the party to whom it is given.
- 14. <u>PRIOR AGREEMENTS</u>. This Agreement supersedes all prior agreements, oral and written, among the parties hereto with respect to the subject matter hereunder.

#### 15. WAIVER, NOTICE AND AMENDMENT.

#### A. Waiver.

No term or condition of this Agreement shall be deemed to have been waived, nor shall there be any estoppel against the enforcement of any provision of this Agreement, except by written instrument signed by the party charged with such waiver or estoppel. No such written waiver shall be deemed a continuing waiver unless specifically stated therein, and each such waiver shall operate only as to the specific term or condition waived and shall not constitute a waiver of such term or condition for the future or as to any act other than that specifically waived.

#### B. Notice and Amendment.

(i) If SDC proposes a Material Amendment to this Agreement, it shall provide Dentist with 90 days prior written notice of such amendment. A Material Amendment is an amendment that decreases Dentist payment or compensation or changes SDC's administrative procedures in a way that may reasonably be expected to increase Dentist's administrative expenses. Material Amendments will become effective on the date specified if no written objection is received from the Dentist within 15 days of receipt of the amendment.

(ii) If SDC proposes any other amendment to this Agreement, it shall provide Dentist with 15 days prior written notice of such amendment.

- 16. <u>SEVERABILITY</u>. Should any provision of this Agreement, or the application thereof, be held invalid or unenforceable by a court of competent jurisdiction, the remainder of this Agreement, or alternative applications thereof, other than the provision(s) which shall have been held invalid or unenforceable, shall not be affected thereby and shall continue to be valid and enforceable to the fullest extent permitted by law or equity.
- 17. <u>ASSIGNMENT</u>. This Agreement shall not be assignable by either party hereto without the written consent of the other party. Nothing contained in this Agreement, express or implied, is intended to confer upon any person or entity, other than the parties hereto and their permitted successors, assigns and transferees any rights or remedies under or by reason of this Agreement.
- 18. <u>GOVERNING LAW</u>. This Agreement has been executed and delivered in the State of Ohio and its validity, interpretation, performance, and enforcement shall be governed by, and construed and enforced in accordance with, the laws of the State of Ohio.
- 19. <u>ELECTRONIC CONTRACTS</u>. The parties acknowledge that they may maintain copies of this Agreement and its Amendments, if any, in electronic form and agree that copies reproduced from such electronic form or any other reliable means (e.g., photocopy, image or facsimile) will in all respects be considered equivalent to an original. An electronic signature will be deemed a valid signature for all purposes under this Agreement.

The parties have caused this Agreement to be executed effective as of the date first above written.

DENTIST

#### SUPERIOR DENTAL CARE, INC.

	By:
(signature stamp not accepted)	
	Title:
Print Name	
Addenda:	
Summary Disclosure Form	
Acceptance, Participation and Professional Review Procedures	
Fee Schedule	
Claim Submission Guidelines	
Evidence of Coverage and Plan Descriptions	